

Job Posting Application Support Developer, Do Process

Position: Application Support Developer, Do Process
Reference Number: ASD-DP-2013
Start Date: **Early July 2010**
Location: Toronto
Report To: Senior Manager, Do Process

Overview:

The IS Do Process Team is looking for a backfill Application Support Developer to start in early July. This role will be responsible for all aspects of support and maintenance, troubleshooting and developing fixes for assigned software applications and systems. The successful candidate will quickly learn the details of complex systems with large code bases and will troubleshoot, document and resolve problems with the applications in an efficient and timely manner.

Responsibilities:

- Knowledge of various Do Process Applications
- Maintaining application code
- Troubleshooting software and system problems and identifying/implementing solutions
- Integration and regression testing
- Preparing technical documentation i.e. support guides etc.
- Preparing deployment documentation and performing deployment tasks
- Knowledge, compliance and implementation of Teranet security policies

Qualifications:

- Bachelor's Degree in Computer Science, Engineering, or a related discipline
- Experience in systems development and support would be an asset
- Working knowledge of systems development life cycles, and best practices.
- Knowledge of high availability computing is an asset.

Interpersonal and Technical Skills

- Must have excellent English verbal and written communication skills.
- Must have good organization, analytical, and decision making skills.
- Must be a good team player, customer-focused, highly organized, ambitious, energetic, and determined with a positive attitude
- Self-starter with the ability to learn quickly, has good problem-solving skills and can meet tight deadlines

Development Environment and Tools:

Languages: ASP.NET, C# .NET, VB .NET, ADO.NET, Visual Studio .NET and SQL

Databases: SQL Server, MySQL

Enterprise and web technologies: XML, XSLT, CSS, XSD, html, Apache, and JavaScript. Working knowledge of Visual Studio, and Web Services is an asset

Working Conditions:

- This position will work primarily at a Do Process location or as assigned.
- Occasionally may have to work extra hours as dictated by delivery schedules
- Required to carry a pager for 7/24 on-call support rotations.

Do Process Software Ltd., acquired by **Teranet** in 2008, is the provider of The Conveyancer, the leading automation software for real estate law offices in Canada. *The Conveyancer* is already used in more than 3000 Canadian law firms and is loaded with features that save time and effort producing documents and managing real estate files.

If this position is of interest to you, please forward your cover letter and resume with the subject line: **DO PROCESS: ASD-DP-2013** to: c/o 1 Adelaide Street East, Suite 600, Toronto, ON M5C 2V9 E-mail: hr@teranet.ca or via Fax: (416) 360-1687.