



## Job Posting Application Support Developer

**Position:** Application Support Developer  
**Start Date:** **July/August 2010**  
**Location:** Toronto – 1 Adelaide Street East  
**Report To:** Manager, IS ROSCO/Writs

### Overview:

The IS ROSCO and Writs team is looking for an Application Support Developer. This role will be responsible for all aspects of support and maintenance, troubleshooting and developing fixes for assigned software applications and systems. The successful candidate will quickly learn the details of a complex system with a large code base and will troubleshoot, document and resolve problems with the application in an efficient and timely manner.

### Responsibilities:

- Maintaining application code
- Troubleshooting software and system problems and identifying/implementing solutions
- Integration and regression testing
- Preparing technical documentation i.e. support guides etc.
- Knowledge, compliance and implementation of Teranet security policies

### Qualifications:

- Bachelor's Degree in Computer Science, Engineering, or a related discipline
- 2-3 years of relevant work experience in systems development and supporting mission critical applications
- Working knowledge of systems development life cycles, and best practices.
- Knowledge of high availability computing is an asset.

### Interpersonal and Technical Skills

- Must have excellent English verbal and written communication skills.
- Must have good organization, analytical, and decision making skills.
- Must be a good team player, customer-focused, highly organized, ambitious, energetic, and determined with a positive attitude
- Self-starter with the ability to learn quickly, has good problem-solving skills and can meet tight deadlines

### Development Environment and Tools:

Languages: Java, SQL

Databases: Oracle, SQL Server

Enterprise and web technologies: XML, XSLT, html, Apache, Weblogic, EJB and JavaScript. Working knowledge of JBoss, J2EE, spring, hibernate, and Web Services is an asset

### Working Conditions:

- This position will work primarily at a Teranet location or as assigned.
- Occasionally may have to work extra hours as dictated by delivery schedules
- Required to carry a pager for 7/24 on-call support rotations.

Teranet provides business-to-government (B2G) and business-to-business (B2B) e-service solutions that enable organizations to greatly enhance the services they

provide to their customers. With a unique combination of capabilities and state-of-the-art systems, Teranet is at the forefront of delivering service potential in the land, legal, and financial services industries as well as enabling electronic government service delivery.

If this position is of interest to you, please forward your resume with subject line: **TERANET-ASD-RW-3014**, to 1 Adelaide Street East, Suite 600, Toronto, ON M5C 2V9 E-mail: [hr@teranet.ca](mailto:hr@teranet.ca) or via Fax: (416) 360-1687.