



Job Posting Application Support Developer

Position: Application Support Developer
Location: Toronto – 1 Adelaide Street East
Start Date: August 2010
Report To: Manager, IS Teraview

Overview:

The IS Teraview Team continues to grow and looking for an Application Support Developer to complement the existing team. This role will be responsible for all aspects of support and maintenance, troubleshooting and developing fixes for assigned software applications and systems. The successful candidate will quickly learn the details of a complex system with a large code base and will troubleshoot, document and resolve problems with the application in an efficient and timely manner.

Responsibilities:

- Maintaining application code
- Troubleshooting software and system problems and identifying/implementing solutions
- Integration and regression testing
- Preparing technical documentation i.e. support guides etc.
- Knowledge, compliance and implementation of Teranet security policies

Qualifications:

- Bachelor's Degree in Computer Science, Engineering, or a related discipline
- Some experience in systems development and support would be an asset
- Familiar with a variety of systems development life cycle concepts, practices and procedures.

Interpersonal and Technical Skills

- Must have good verbal and written communication skills in English.
- Must be a good team player with positive attitude.
- Self-starter with the ability to learn quickly, has good problem-solving skills and can meet tight deadlines

Systems Environment:

Multi-tier client/server, variety of hardware and operating systems (Linux, AIX, Windows), Sybase and Oracle databases

Development Environment and Tools:

Required: Java, C++, SQL

Recommended: JBoss, Weblogic, Databases, Eclipse, ClearCase, ClearQuest, Rational Rose or Rational Software Modeler, Rational Software Architect, PowerBuilder, Visual Basic .NET

Operations:

ITIL, COBIT, BMC Software

Working Conditions:

- This position will work primarily at a Teranet location or as assigned.
- Occasionally may have to work extra hours as dictated by delivery schedules
- Required to carry a pager for 7/24 on-call support rotations.

Teranet provides business-to-government (B2G) and business-to-business (B2B) e-service solutions that enable organizations to greatly enhance the services they provide to their customers. With a unique combination of capabilities and state-of-the-art systems, Teranet is at the forefront of delivering service potential in the land, legal, and financial services industries as well as enabling electronic government service delivery.

If this position is of interest to you, please forward your cover letter and resume with the subject line: **TERANET-ASD-TERAVIEW-2005** to: Teranet Inc. 1 Adelaide Street East, Suite 600, Toronto, ON M5C 2V9 E-mail: hr@teranet.ca or via Fax: (416) 360-1687.